ALEXANDER SOFIANOS

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Greece — Leoforos Poseidonos 50, Nea Makri 19005

Germany — Pfaffenhofen a.d.Ilm 85276, Schützenstr. 7

Citizenship — GR; German daughter — Leipzig

Highlights 2020–present:

Booking.com (19.000 employees) via ttec (69,000 employees) — Customer and Partner Support since 2022-7

German, English, 48-hour workweek, home office, calls, ticketing systems with built-in wizards, decision trees, coaching, international colleagues and supervisors, training and communication via Zoom

Linux, and private Cloud projects — Kubernetes, Docker, Ansible

Private On-Premises Kubernetes Cluster

Three-Node Ubuntu KVM Cluster, private Docker registry as a Kubernetes pod, Ansible playbook for cluster management, Kubernetes intra-container SSH logins with Docker custom images,

seven videos — two English, five German

Project: Linux, that can do all – in German, 12,500 words – English abstract

Ubuntu as a main Operating System, virtual systems with KVMs, a personal OS cloning concept — five videos in German

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Education — GB, DE, GR

2020–22: Stackoverflow participation

2020: Introduction to Linux — Seminar

Linux Foundation on the edX platform — founded by the Harvard and MIT Universities

2000: Market Maker

Derivatives' seminar at the Athens SE — participation

1994–98: International Business Bachelor — GB

University of Hertfordshire — First Class with Honors

German as the main foreign language, Computer literacy certificate

Final year Project in securities' trading — Relative Strength Models

1996–97: Hochschule München — Erasmus

2019: Bachelor assessment in Germany

Central Office for Foreign Education —

"The degree is equivalent to a German university degree at bachelor level"

Work experience — GR

2022-7-12–present: Booking.com Customer Support

2005–present: IT-Consulting — Freelance

Since 2020 mostly Ubuntu

Support, tutorials

Some scripting and configuration with Bash, YAML, JSON, HTML, CSS and XML

Multi-boot systems, CLI programs for networking, cloud and local encryption, data syncing

Spreadsheet modeling

Bitcoin wallet procedures, Remote-Desktop, PDF editing solutions, hardware assembly, cabling

2000–05: Attica Hermes Securities — currently Eurobank

Company fundamental valuations with Discount Cash Flow (DCF) models, attached: Titan-Cement

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1993–94: One Year Foundation — GR

Alternative to A-Levels, English — TOEFL: 640/677

Languages

English: nearly native tongue, German: fluent, Spanish: elementary, French: basic, Greek: first language

Other skills

Vim

Additional work experience — GR

2018–20: Holiday apartment host

Airbnb and excursions — 55 reservations in 2019

1988–94: Retail store owner

Hobbies

Barefoot jogging, Yoga, Calisthenics, singing, trading

2000: Petropoulakis Securities — Project

German Capital Markets research

1999–00: Iolkos Securities

Securities' valuation, Trading

1998–99: Medinova — Pharmaceuticals

Imports, Marketing

Work placements — DE

1999: Gries & Heissel Bankiers — Frankfurt

Consulting institutional clients — two weeks

1997: Sony München

Marketing Research — six months

Voluntary work — GR

2009–present: Apartment building management

2013–18: Mother care

2014–17: Coauthor of a fantasy novel

Mythical years — 100,000 words

Preface and excerpt, translated from Greek to German under Education

2005–08: Social events

Weekly with 50–150 persons

Pfaffenhofen a.d. Ilm, 20 October 2023